

## QUALITY POLICY STATEMENT

TRAD Midlands and Northern are fully committed to ensuring compliance both with the letter and spirit of the principles of this Quality Policy. For that reason, the Director cited below have been appointed with the responsibility and authority to oversee and drive compliance.

TRAD Scaffolding Contractor's Managing Director Neil Garner, Directors and Managers are committed to continual improvement of the Quality Management System to support its business strategy. This commitment will be reiterated at the regular Management Review meetings and the Policy reviewed annually as a minimum to ensure its compliance, correct acknowledgement and implementation by all employees for the benefit of our customers and supply chain.

The quality objectives mirror the already established company objectives, namely:

- Safe Working Environments;
- Business Development;
- Staff Development and Retention;
- Efficiency Development;
- Cost Controls;
- Customer Relations and Customer Satisfaction;
- Excellence Always.

Within our Manual, the objectives will be broken down and quantified where necessary for incorporation into the Quality Management System and review.

To ensure that this Policy can be successfully implemented, TRAD's Senior Management will provide such funds as are reasonably necessary, including the resources for setting and reviewing quality objectives and targets and the resources and commitment to fulfil our compliance obligations.

To ensure its continuing customer focus, TRAD will continue to audit and monitor its processes and procedures to maintain and improve both the service provision and on-going customer satisfaction for all interested parties and to add value through our constant review process. The policy document will be communicated to our customers and other interested parties by all available and appropriate methods to enable its implementation throughout the organisation.

This Policy shall be reviewed as a minimum annually and kept up to date by the Managing Director and SHEQ Director named below, to take into account changes in legislation and guidance, and learnt lessons from incidents and near misses, and remain relevant and appropriate to the company, reflect changes in the nature and range of activities carried out by the company and take advantage of operational experience, negative and positive, as often as may be necessary.

For and on behalf of TRAD Midlands and Northern:



Gary Checketts  
Divisional Director,  
Responsible for Safety, Health, Environment and Quality

Date: 29-Aug-18.