

POLICY STATEMENT

TRAD Hire & Sales Ltd are established market leaders in the scaffolding hire and sales market sector. The companies have developed plans for continued organic growth for increasing market share and a commitment to continually improve the service we provide to our loyal customers. This will be achieved by our fully trained and professional teams supplying the highest quality products and delivering the highest quality service.

TRAD recognises the importance of the quality of our products, operations and service to achieving our company quality objectives. Our quality objectives have been planned and established with quantified, measurable goals that drive improvement and focus on maintaining and improving customer satisfaction. TRAD's Senior Management have provided the resources and funds necessary to implement this policy and to achieve its quality objectives. It is, therefore, our policy to operate a Quality Management System that fully complies with the requirements of ISO9001:2015. This policy will be reviewed regularly to ensure its relevance to the strategic direction of the organisation.

The TRAD Top Management Team have shown commitment to satisfying all applicable requirements and compliance with customer, regulatory and statutory requirements, with industry codes of practice and relevant product standards (BS and EN). We also commit to continually improve our Quality Management System for sustained customer satisfaction and to continually meet the requirements of all interested parties.

This policy will be communicated to all employees and organisations working for and on behalf of TRAD and will be made available to all interested parties upon request.

Authorised:

Date: 03/07/19



John Paterson
Managing Director
TRAD Hire & Sales